

Code Share FAQ's

What is Code sharing?




A code share is an agreement between airlines that allows the sale of seats by a partner airline on another airline's flight as if the flight were its own. Code shares can provide a cost-effective way for a carrier to enter new markets by using the facilities and operations of a partner carrier.

This can be misleading for travelers who believe they've purchased a ticket on one airline only to discover they are actually flying another. Or worse, when that traveler believes they are staying on a single airline on a multi-leg trip only to discover that they are not only changing planes, but changing airlines, too, in their connecting city.

How do I know if I am booking a code share flight?

Under U.S. Department of Transportation rules, carriers must clearly disclose code share flights on schedules and passenger itineraries by marking them with an asterisk or other "easily identifiable mark" along with the name of the actual transporting carrier.

Code share flights are indicated in GovTrip on the flight search results page. The selling airline will be noted on the right hand side of the screen with the flight number. The code share partner will be indicated beside the **OPERATED BY** statement.

<input type="checkbox"/> Check to price this flight \$63.00 → GSA City Pair			<input type="checkbox"/> Check to price this flight		
	9:25AM Depart SEA - Seattle / Tacoma, Wa (Usa) (Sea-tac Int L. Apt)	United 8242 Fri 29-Sep-06		8:25AM Depart BOS - Boston, Ma (Usa) (Logan Int L. Apt)	Delta 5438 Fri 29-Sep-06
	10:15AM Arrive YVR - Vancouver, Can (B.C.) (Int L. Apt) Flying Time 0h 50min Equipment DH3 Ticket Type ETR OPERATED BY AC RETURN Time Window: 25 Sequence Number 038	Duration: 3h 02min Elapsed time: 5h 50min		10:33AM Arrive CMH - Columbus, Oh (Usa) (Int L. Apt) Flying Time 2h 08min Equipment CRJ Ticket Type ETR OPERATED BY OH RETURN Time Window: 35 Sequence Number 052	Duration: 2h 08min Elapsed time: 2h 08min
	1:03PM Depart YVR - Vancouver, Can (B.C.) (Int L. Apt)	United 1137 Fri 29-Sep-06			
	3:15PM Arrive SFO - San Francisco / Oakland, Ca (Usa) Flying Time 2h 12min Equipment 319 Ticket Type ETR RETURN Time Window: 25 Sequence Number 038	Duration: 3h 02min Elapsed time: 5h 50min			

How will I recognize the code share partner on my itinerary/invoice?

Once the reservations are booked, the itinerary/invoice will indicate the code share partner under the Travel Details with the same **OPERATED BY** statement.

Travel Details

Friday July 21, 2006

Flight Information

Airline	DELTA AIR LINES	Estimated time	2 hours 4 minutes
Flight	6233	Distance	640 Miles
	OPERATED BY CHAUTAUQUA AIRLINES		
Origin	Boston, MA	Meal Service	No Meal Service
Destination	Columbus, OH	Plane	Embraer 145 jet
Departing	1:47 PM		
Arriving	3:51 PM		
Departure Terminal	TERMINAL A		
Seat	18B		
Class	Economy		

Tuesday October 10, 2006



United Airlines
Class Of Service: Coach Class Y
Depart: WASHINGTON/DULLES
Arrive: AUSTIN, TX
Total Flight Time:
Equipment: CRJ
Meal Service: None
Status: Confirmed
Reserved Seat: 4A
Frequent Flyer Number:
*IAD-AUS OPERATED BY /UNITED EXPRESS/MESA AIRLINES
IAD-AUS CHECK-IN WITH UNITED AIRLINES
STAR ALLIANCE

Flight Number: 7276
08:25AM October 10, 2006
10:41AM October 10, 2006
3 Hours 16 Minutes Non-Stop
Confirmation Number.

Where should I check-in if I booked a code share flight?

Typically, you're supposed to check in with and board the airline that's operating the flight, not the carrier that sold you the ticket.

How do I change my itinerary or request a specific seat?

Most airlines will tell you that you need to contact the carrier that sold you the ticket rather than the carrier you are actually flying.

Which airline is responsible for reservation issues or lost baggage?

While the selling airline is most often responsible for reservation issues, lost or damaged baggage claims are generally submitted to the last airline that handled your luggage at your destination.

Are there price differences on code share flights?

There can be pricing discrepancies on the same code share flights sold by two different airlines. The reason for this is that each airline sets its own prices in a code share situation to preserve the spirit of competition.

Contract carriers with code share business agreements cannot obligate their code share partner's inventories for YCA contract fares. In GovTrip, travelers may see a fare listed as a GSA City Pair until it is priced, then the fare becomes a standard commercial fare. Only those fares highlighted as a GSA City

Pair when selected are the actual contract fares. Travelers should check the fare rules for all other flights to identify any flight restrictions.

Will the code share partner accept my Frequent Flier Miles?

Here's another complexity: A code share does not guarantee the partner airlines accept each other's frequent flier miles. Travelers will need to confirm that their frequent flier miles have been recorded when they check in at the ticket counter.

Are code share flights in compliance with the Fly America Act?

If the selling airline is that of a U.S. carrier, even if the flight is operated by a foreign flag carrier, that flight is in compliance with the Fly America Act.

Is there a published list of code share agreements?

The U.S. Department of Transportation maintains a list of international code sharing agreements on its website, but there is no regulation or guide to code sharing on domestic flights.

DOT's list of international code share agreements can be viewed at

http://ostpxweb.dot.gov/aviation/X-40%20Role_Files/coderpt.pdf